

PRIVACY POLICY

Soltect has created this Privacy Policy in order to demonstrate our commitment to privacy. Your right to privacy and data security is a primary concern. When you visit any Soltect website, we help you maintain control over your personal data on the Internet. Below are the guidelines we use for protecting the information you provide to us when you visit our website.

- Information Gathering and Usage
- Cookies and Web Beacons
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Information Gathering and Usage

Soltect gathers information about you from data that you provide through such things as optional or mandatory registration, online surveys, contests and the web pages you visit. The types of personal information collected can include your name, mailing address, phone number, email address and internet protocol (IP) address. We may also ask you to provide us with demographic information such as your job function, industry, application, contact preferences or experience with our products. We generally collect this information at the time you register to use our website, subscribe to our service, request a trial, post material or request further services. Soltect may enhance or merge your information collected on our website with other operational data as well as data from [our affiliates and] third parties for purposes of marketing products or services to you. Such information enables us to better tailor our content to your needs. The information you provide will be used to support your professional relationship with Soltect and our products. Among other things, we want to help you quickly find information on our websites and alert you to information on our products, services and programs. We also use this information to help you complete a transaction and in some cases to contact you for market research.

Links to other websites - This website contains links to other websites that are not owned or controlled by Soltect. Links to other websites will open in a new browser window. Please be aware that Soltect is not responsible for the privacy practices of other websites. We encourage you to be alert when you leave our website and to read the privacy statements of each and every website that collects personally identifiable information. This Privacy Policy applies only to information collected by this website.

Message boards/forums - This website may make forums and message boards available to you. Please remember that any information that is disclosed in these areas becomes public information. You should exercise caution when deciding to disclose your personal information.

Electronic newsletters - Soltect offers various free electronic newsletters. Users can sign up by clicking on the "Newsletter" button on the homepage. We don't spam, never sell or rent email addresses, and there's an easy unsubscribe in every email you'll receive. Alternately users may remove themselves from mailing lists by sending an email to privacy@Soltect.com.au.

Contests - Soltect may offer contests in which we request certain personal information. At a minimum, the required information includes name and email address. In some cases, the entrant must

answer mandatory survey questions about a range of technical interests and personal data. The information gathered in the entry form is used to verify the entrant's identity and eligibility, to contact winners or prize recipients, and to market and sell our products. Because the rules and terms of each contest can vary, all information about each contest is clearly posted during the event.

Forward to a friend feature - If you choose to use our referral service to tell a friend about our website, we will ask you for your friend's name and email address. Your email address will appear as the sender of the email and we will automatically send your friend a one-time email inviting him or her to visit our website. Both your email address and the recipient's email address will not be used for any other purpose except to facilitate the sending of this one-time email to your friend. Soltect stores this information for the sole purpose of sending this one-time email and tracking the success of our referral program.

Log files - Like most standard website servers, we use log files to automatically log information such as IP addresses, browser type, internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks. We log this information to analyze trends, administer our website, track user movement in the aggregate, and gather broad demographic information for aggregate use. We do not use this information to identify you. For areas of our website that require registration, we log the user's email address and specific information concerning the user's activity on our website. This information may be tied to the user's other personal information and, if so, it is used to support the user's professional relationship with Soltect and our products.

Cookies and web beacons

Cookies are used to enhance your experience on our websites by allowing us to tailor our content based on your interests, and distinguish you from other users of our website. A cookie is a small file of letters and numbers that does not contain any personal information, and that we store on your browser or the hard drive of your device if you agree. A cookie can contain information, such as a user ID or preferences, which the website uses to personalize content and track the pages you've visited. We don't track your personal identifiable information through cookies, unless you choose to provide this information to us by, for example, registering or logging on to our website. In the case of registering or logging on, we track information necessary to be able to follow up through contacting you. We use the following cookies:

Strictly necessary cookies. These are cookies or other tracking mechanisms necessary to make our website function as intended. They include, for example,

Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

We will notify you of our use of cookies when you visit our website. If you do not agree to our use of cookies, simply discontinue use of our website. Some of our business partners and software vendors use cookies on our website (e.g., for website analytics). While Soltect strives to protect the private information of our website users and thoroughly reviews the security and privacy practices of our website partners, we have no access to or control over these cookies. As such, this Privacy Policy

covers the use of cookies by www.Soltect.com.au only and does not cover the use of cookies by any business partners or software vendors. Strictly necessary cookies will expire at the end of your session. Except for analytical/performance cookies and functionality cookie, all other cookies will expire after 2 years. We also collect information through the use of Web beacons. Web beacons are tiny invisible graphics placed in some of our HTML-based emails to let us know what percentage of emails are opened by the recipients. This allows us to gauge the effectiveness of certain communications and the effectiveness of our marketing campaigns.

Managing your information

Information sharing - Soltect will not share, sell or rent your personal information for promotional purposes and will not disclose your personal information to outside organizations unless they are affiliated with Soltect. Distributors, rental partners, affiliates, contractors, or other business partners of Soltect may have access to your personal information but will only use your information in connection with your customer relationship with Soltect and our products.

Where we store your personal data - We may transfer your personal information to, or store it at, a destination outside Australia. It may also be processed by staff operating outside of Australia who work for us or for one of our suppliers. Such staff maybe engaged in, among other things, the fulfilment of your order and the provision of support services. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

Information correction and updating - Soltect offers you the ability to correct or change the information collected during registration. You may change this information by returning to that website or emailing privacy@Soltect.com.au.

You may unsubscribe to any of our electronic newsletters by following the instructions provided in each electronic newsletter or emailing privacy@Soltect.com.au.

Deleting/Opt-Out policy - Soltect does not offer you a means by which to completely delete personal information, but you can opt-out of any future communications from us by emailing privacy@Soltect.com.au.

Sale of business - Soltect may transfer personal information to a third party that acquires a business from Soltect where the information is provided as an important asset of that acquired business. You will be notified of the transfer in accordance with our Notification of Change procedure outlined at the end of this policy.

Legal requirements - Soltect may be required to disclose personal information in response to a court order or other legal requirement.

Security

Soltect operates secure data networks protected by industry standard firewall and password protection systems. Our security and privacy policies are periodically reviewed and enhanced as necessary and only authorized individuals have access to the information provided by you. Any particularly sensitive information, such as a customer's credit card number collected for a commerce transaction, is encrypted prior to transmission using secure socket layer (SSL) technology. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of

electronic storage is 100% secure, however. Therefore, although we will strive through commercially acceptable means to protect your personal information, we cannot guarantee its absolute security. If you have any questions about security on our website, you can email us at privacy@Soltect.com.au.

Children's privacy protection - Soltect websites do not target and are not intended for children under the age of 13. We will not knowingly collect personal data from children, and will delete such data upon discovery.

Changes in this privacy policy

We reserve the right to modify this privacy policy at any time, so please review it frequently. This Privacy Policy was last updated on 16-02-2013. If we decide to change our privacy policies, we will post those changes here, and at other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If we make material changes to this privacy policy, we will notify you here, by email, or by means of a notice on our home page.

Contact Soltect

For Privacy Policy questions, email privacy@Soltect.com.au or via postal mail at:

Soltect, PO BOX 284, Kensington NSW 1465 Australia